

Appendix B - copies of the representations submitted by other persons

-----Original Message-----

From: Rosie.Shimell@southwark.gov.uk

Sent: Thursday, June 22, 2017 7:55 PM

To: Regen, Licensing

Cc: Barber, James

Subject: Deliveroo License Application. No. 858578

Good evening,

I would like to lodge my objection to this license application, as one of the local ward councillors.

I am extremely concerned by complaints I have received recently from local residents, about the conduct of some Deliveroo employees working in the East Dulwich area and the failure of Deliveroo to engage constructively with complaints or seek to address them when they have been lodged.

As I have heard, the operation of their business in our local area currently, is already causing regular noise disturbance and other forms of anti-social behaviour. I would be very concerned to see a business which has yet to address these existing issues, being granted an alcohol license.

Best wishes,

Rosie

Sent from my iPad

Party 1

From: [REDACTED]
Sent: Thursday, June 22, 2017 9:40 PM
To: Regen, Licensing
Subject: Objection to a licensing application

Roofoods Ltd, trading as Deliveroo, at 2-4 Melbourne Grove, SE22 8PL has made an application for a premises license for the sale of alcohol off the premises and for the opening hours of Monday to Sunday 12:00 – 23:00.

I am a resident in East Dulwich and object to the application on the following grounds:

- I have serious concerns that Deliveroo does not take responsibility for the behaviour of its riders

- many congregate at the end of our residential street in East Dulwich waiting for orders and behave in an anti-social manner (blocking the pavement so passers by are forced to walk in the road, urinating at the side of the garages, smoking cannabis, spitting in the street) and dangerously (racing up and down the street trying out each other's motorbikes and doing wheelies up and down the street on motorbikes). When residents confront riders about their behaviour they are often rude and intimidating.

- a number of residents have contacted Deliveroo about this over the last 6-12 months and have seen no change – just platitudes from Deliveroo

Until Deliveroo demonstrates it can take responsibility for anti-social and dangerous behaviour resulting from its business activities, I do not think it should be granted an alcohol license.

Almost all residents on [REDACTED] Road, East Dulwich, have signed a petition for the Council to take action to stop Deliveroo's riders using a residential street as their unofficial depot. Councillor Rosie Shimell has a copy and is taking the matter further within the Council. We have also contacted the police who tell us they have had regular complaints from local residents about Deliveroo drivers in the area.

[REDACTED]

[REDACTED]

Party 2

From: [REDACTED]
Sent: Friday, June 23, 2017 10:54 AM
To: Regen, Licensing
Subject: Deliveroo License objection

To whom it may concern.

I am a local resident in Southwark living at [REDACTED]

My name is [REDACTED].
The date is 23/06/2017

I am objecting to Roofoods Ltd, trading as Deliveroo, 2-4 Melbourne Grove, SE22 8PL who have made an application for a premise license for the sale of alcohol.

I am a local resident (see address above) with two small children ([REDACTED] years of age and [REDACTED] year's old). Over the past year, Deliveroo have repeatedly taken no action or responsibility (despite numerous complaints) for anti-social and dangerous behavior resulting directly from their business activities. Their riders park on our street daily, urinate in the street, smoke illegal substances and drive up and down the residential roads performing wheelies etc. I categorically do not think they should be granted further licensing opportunities until they have addressed the bad behavior of their drivers, the logistics around delivering their food which does not inconvenience and upset the local community.

If you have any questions then please do not hesitate to call me.

Please can you confirm receipt of this email.

Many thanks

[REDACTED]

Party 3

From: [REDACTED]

Sent: Thursday, June 22, 2017 10:36 PM

To: Regen, Licensing

Subject: Objection to Application for a Premises Licence made under Section 17 of the Licencing Act 2003 for Roofoods Ltd t/a Deliveroo, 2/3 Melbourne Grove London SE22 8PL

My details:

[REDACTED]

I object to giving a licence to Deliveroo. These are the following grounds:

Currently, Deliveroo deliberately and unofficially operates at the top of Shawbury Road, even though they have an official depot at Railway Rise (behind East Dulwich rail station).

Their riders occupy the pavement and temporary unloading bays 7 days a week. This has led to a hub of anti-social behaviour at the top end of Shawbury Road.

Incidents include wheelies up and down the road, spitting on the pavement, smoking cannabis, pedestrian obstruction, urinating at garages and swearing at residents when told to move on.

Deliveroo the company has been repeatedly told about the congregation and behaviour of their riders for about a year. We have since found out that Deliveroo deliberately tells its riders to use, the residential, Shawbury Road as an unofficial gathering point. This marks Deliveroo down as a brand and company unfit to deliver alcohol.

Yours sincerely

[REDACTED]